



ARTUS
OBERFLÄCHEN
INSTANDSETZUNG

„Wir müssen das, was wir denken, auch sagen.
Wir müssen das, was wir sagen, auch tun.
Wir müssen das, was wir tun, auch sein.“

Alfred Herrhausen



innovative, modern and effective: our services for surfaces

ARTUS offers innovative solutions, custom-designed to restore the surfaces of your product.

Our service teams are working around the globe, repairing surfaces using the very latest processes.

In the field of surface repairs, we possess the know-how and the passion to address your needs, problems and special requests. That's our job.

We don't deal in standard coatings: we produce tailor-made solutions to match your product

Experience

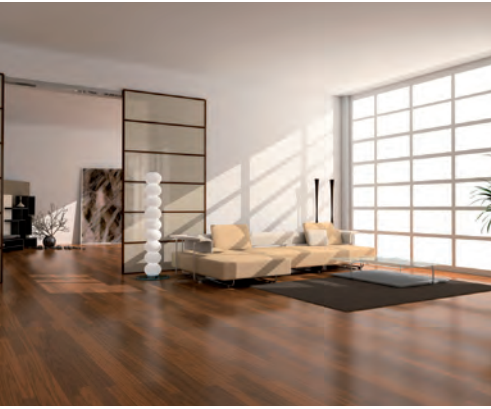
Since we handle complaints, damage reports and service requests on a daily basis, we can resolve such issues professionally. In fact, we regard complaints as opportunities for customer retention.

Commitment

Our experienced service teams are standing by across the country and across Europe. Speed and certified quality are our top priorities when it comes to resolving complaint cases.

Knowledge transfer

Our know-how translates into your success! We will advise you, train your staff and work with you to set up internal service teams.



The 4* WIN concept for the instant, professional expansion of your service range

Damage has always been an everyday part of life. Wear and tear, scratches, bumps, dents, broken off corners and minor fire damage can diminish the value of an item significantly. Damage is even more costly when it occurs in a place that can be seen by the viewer.

ARTUS specialises in repairing damage and defects quickly, effectively and cost-efficiently, thereby safeguarding your sales interests. ARTUS can save you a great deal of time and money - and minimise any damage to your image.

1* FAST

Fast resolution of a complaint means that payment for the product is made sooner, which also reduces the stress level for the customer. Far from being impaired, your image is enhanced through the speedy resolution of the issue - and the customer perceives their overall purchasing experience as positive.

2* EXPERT

Thanks to our expertise, the customer places greater trust in your product. The well-handled resolution of a complaint is an opportunity to build a customer relationship for the long term.

3* EFFECTIVE

Our 'repair not replace' principle amounts to the most cost-conscious form of complaint resolution. Costs are lowered by avoiding supplementary production and implementing our service in your company; reject production is reduced thanks to our quality management and product enhancement concepts.

4* INDEPENDENT

Surface repair services can be installed as an independent unit alongside the internal service team; this removes the need for the regular costs associated with in-house specialists. The expertise of the ARTUS team in connection with ongoing product/application training raises the proficiency level of the internal service team over the long term.



Our know-how, your success

The demands on your company to maintain quality are constantly rising:

- Service provision and processes are transforming dramatically
- The demands on service departments are changing

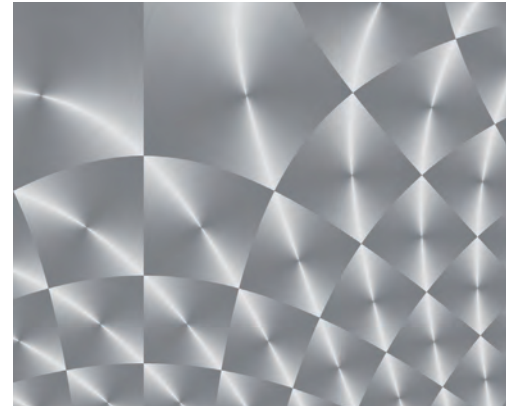
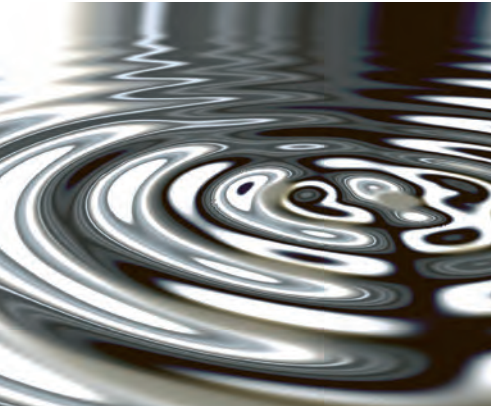
In many cases, today's standard practice is outmoded tomorrow.

As a specialist, ARTUS is in a position to offer comprehensive advice on all relevant issues.

Outstanding results are assured thanks to our high quality standards, use of patented repair products, innovative repair methods and technical expertise.

Amongst other services, ARTUS repairs the following surfaces:

Glass surfaces	e.g. minor scratches on window panes
High gloss surfaces	e.g. kitchen surfaces
Wood surfaces	e.g. parquet floors, doors and windows
Synthetic surfaces	e.g. laminates, doors and windows
Leather	e.g. seating, wall panelling
Metal coatings	e.g. powder-coated façades
PVC and paper foil	e.g. RENOLIT surfaces
Stone surfaces	e.g. marble and granite



**Solutions
for specialist sectors**

Pharmaceuticals industry
Food industry
Electronics manufacture
Microelectronics
Chemicals industry
Research institutes
High security field, etc.


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**Solutions to meet
wide-ranging requirements**

Cleanroom surfaces
Thermal requirements
Mechanical requirements
Visual requirements
Chemische Anforderungen
Electronic requirements
Static requirements



Cutting-edge surface solutions for companies of all sizes

ARTUS Oberflächen Instandsetzung GmbH is a specialist in repairing surfaces. Over recent years, our company has developed the capacity to resolve specific problems in relation to all aspects of surfaces. As a result, our employees are in a position to train service teams for our clients and partners.

As a service provider to reputable organisations, we work with our suppliers to produce new materials to repair specific surfaces; we also apply our technological know-how to practical explorations into innovative new surfaces and materials. We specialise in resolving individual problems and addressing the specific needs of surfaces. Around the world, we are actively developing custom-made solutions to meet your precise requirements.

One excellent example of the way we work is the development of ARTUTEK X5 cleanroom coating, the leading anti-static coating system. Surfaces treated with this highly reliable solution prevent the electro-static discharges that can damage or destroy electronic components during production. ARTUTEK X5 surfaces are also easy to clean and available in a wide range of colours - so you can choose a shade to match your company colour scheme, for example.

The demands on surfaces are numerous and complex. As we create solutions for individual customers, therefore, we also find ourselves developing market-ready products for a general clientele. Simply describe your needs to us - and benefit from our devotion to all aspects of surface repair. Your surface needs are our motivation!

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